

NEW ROCHELLE UPDATE



We're excited to share that all programming will begin as planned on September 18th! While we await the completion of our New Rochelle facility, the first few weeks will take place at nearby outdoor locations so that every player can get started on time. Our coaches and Directors can't wait to see you! Our contractor has confirmed that our grand opening will take place between October 20th and November 1st. In the meantime, we've prepared a flexible and convenient system to ensure your tennis experience continues smoothly.

OUTDOOR FACILITIES & SCHEDULE -- EFFECTIVE SEPTEMBER 18

Adult & Junior Academy Programs: 8AM to Dusk

Programs will take place on your selected day and time at the two convenient locations listed to the right. Our next announcement on Friday, September 12, will confirm your program's location, which will also be clearly visible in the 'View & Cancel Schedule' feature of your client portal. For added convenience, you will begin receiving confirmation reminders by text and email three days prior to your appointment.



Flint Park
(7 minutes away)

New Rochelle Tennis Club
(4 minutes away)

Pinebrook Tennis Center
(3 minutes away)

Adult & Junior Academy Programs: 6:30 - 9:30PM

Programs after 6:30 PM will take place on your selected day and time under the lights at the convenient location listed to the right. Program confirmations will be sent beginning Friday, September 12, via text and email, and will also be clearly visible in the 'View & Cancel' feature of your client portal.



Gillie Park
(10 minutes away)

High-Performance Academy Programs: Invitation Only

Programs for all ages will take place on your selected day and time at the convenient location noted to the right. Program confirmations will be sent beginning Friday, September 12, via text and email, and will also be clearly visible in the 'View & Cancel Schedule' feature of your client portal.



Gillie Park
(10 minutes away)



FLEXIBILITY IN CANCELING & RESCHEDULING:

If you prefer to begin once the New Rochelle facility is ready—or if you would like to use indoor options at our White Plains location in the meantime—you can manage your schedule during these first few weeks directly through the client portal. Simply use the 'View & Cancel Schedule' feature and the 'Schedule Classes' feature, as outlined below, for:

Group Lessons:

- Cancel group lessons for September and October, and
- Reschedule lessons at our White Plains indoor location, or
- Pre-schedule at our New Rochelle facility for dates after November 1st.

Private Lessons:

- Cancel private lessons for September and October, and
- Call our White Plains front desk to reschedule with our White Plains coaches, or
- Pre-schedule at our New Rochelle facility with your coach, for dates after November 1st.

Please note that Private Lessons may be cancelled through your client portal, but rescheduling can only be done by calling the front desk, 914.428.2444.



RAIN / INCLEMENT WEATHER POLICY:

On days when inclement weather forces a cancellation, you will be notified by text and email, and makeup credits will be added to your 'Schedule Classes' feature in the client portal. In addition to the option of rescheduling group lessons at our White Plains location, once New Rochelle opens we will provide multiple convenient options to ensure all missed lesson hours are made up.

Please rest assured—your full value will be preserved throughout this brief transition, and we'll make sure everything continues smoothly for you.